



05 August 2020

Dear Tony Cunningham,

I would like to thank you and your team at Wynleigh for your amazing service and assistance with our ISO implementation. To be honest the ISO journey for Rolfe started off as a journey of the unknown and has grown into a life changing experience for Rolfe Laboratories. Our team has never been closer and not only are we seeing huge benefits in our operating system we are now seeing the financial benefits from removing certain risk in our business that we were not capable of even identifying in the past.

In a way I am sad that we did not implement the ISO system into our business many years back. Tony I guess what I am trying to say is a very big thank you to you and your team and I look forward to a long association with our two companies.

Kind Regards,

A handwritten signature in black ink, appearing to read "Brad Rolfe", written in a cursive style.

**Brad Rolfe**  
CEO